

## How to View Your Facility's Performance Score Certificate (PSC)

1. To View the Report and Certificate, you must have an account with [www.dialysisreports.org](http://www.dialysisreports.org). You do not have to be the Master Account Holder (MAH) to view; any "designated user" is allowed to view the certificate if given permission by the Master Account Holder.
2. Report is found online at [www.dialysisreports.org](http://www.dialysisreports.org)
3. Click Secure Log-In
4. Log in screen on left hand side of page: "Log In to View Reports"
  1. User name: email address
  2. Password: Created by user (not the MAH credentials)
  3. If you forgot your password, click forgot password to have password emailed to you.
5. Click on QIP tab
6. Click on View PSC (Performance Score Certificate)
7. Download and print Performance Score Certificate

**All facilities are required by law to print and display their Performance Score Certificate (PSC) (2 Pages) in a public area for the duration of calendar year 2012, even if the facility did not receive a total performance score. PSCs must be displayed in the facility within 5 business days of being made available on the website.**

### Possible Reasons for a NA Score:

- If the facility does NOT have sufficient data to calculate a performance rate in 2010, the performance score cannot be calculated and the facility would not receive a score for that measure.
- All facilities that were listed on Dialysis Facility Compare (DFC) as of April 21, 2011 are included in the QIP.
- To be used for QIP, a facility's annual quality measure must have at least 11 patients that met the patient criteria specified above. It is possible for a facility to have had sufficient patients to calculate one measure, but not another. For example, a facility may have had 15 patients meeting the inclusion criteria for the anemia management measures, but only 10 patients meeting the inclusion criteria for the dialysis adequacy measure.
- Facilities with fewer than 11 patients for any of the three measures do not receive a QIP score, but will still receive a PSR.
- Anemia Management (Hg Less than 10 g/dL, Hg Greater than 12 g/dL)  
In order for a claim to have been included in the calculation of the anemia management measures it must have a reported hemoglobin value or a reported hematocrit value and must also have met the following criteria:
  - The patient must be 18 years of age or older at the beginning date of the claim.
  - The beginning date of the claim must have been at least 90 days since the date of first ESRD service for the patient.
  - The reported hemoglobin value (or the reported hematocrit value divided by 3) must have been between 5 and 20 g/dL.
  - The claim must indicate that an erythropoietin stimulating agent (ESA) was used.
- Dialysis Adequacy (URR of at Least 65%)  
In order for a claim to be included in the calculation of the dialysis adequacy measure it must have a URR category (<60%, 60-64.9%, etc) and must also have met the following criteria:
  - The patient must be 18 years of age or older at the beginning date of the claim.
  - The beginning date of the claim must have been at least 183 days since the date of first ESRD service for the patient.
  - The primary modality of the claim must have been in-center hemodialysis.
  - The claim must not indicate the occurrence of frequent hemodialysis. Frequent hemodialysis claims are identified for exclusion in three ways:
    - If the claim covers 7 or fewer days, the claim must have had fewer than 4 sessions documented.
    - If the claim covers more than 7 days, the claim must have had a rate of fewer than 4 sessions per week.
    - The beginning date of the claim must not have occurred in a month during which the SIMS database recorded the patient's modality as frequent in-center hemodialysis (defined as 5 or more dialysis sessions per week).